

Ensure Business Continuity

Stay Prepared.

Tips for businesses to strengthen their resilience

In a crisis, the ability to deliver and function will be key to business survival. The right measures can help to minimise the risks and costs by ensuring the safety of employees and the continuity of business in the event of a real crisis.

The Flu Pandemic Business Continuity Guide, developed by SPRING Singapore, cites practical measures that businesses can adopt to keep the flu outbreak at bay. It will be a stepping stone towards the certification to SS540, the Singapore standard for business continuity management (BCM). SS540 also allows businesses to assess, plan and strengthen the resilience of its value chain of suppliers.

How Aik Moh Paints readies itself to operate during the flu outbreak

Aik Moh Paints and Chemicals has **well-structured procedures** such as temperature monitoring of staff and visitors, quarantine order for staff who travelled to affected countries and isolation of staff with flu-like symptoms. It has planned **redundancy facilities** with two chemical plants, fully equipped with facilities and resources to ensure continuation of operations if one is forced to shut down.

To better handle unforeseen circumstance and ensure business continuity, Aik Moh has established a **special BCM team** in each plant. They are trained and equipped with medical knowledge and are able to take appropriate emergency steps in cases of flu pandemic or other crisis. Aik Moh is currently working closely with its business partners on a potential consortium project on **SS540 certification**.

"Our company strongly recognises the criticality of having a Flu Pandemic Contingency Plan and the need to build on it to a complete BCM," said Executive Manager, Roy Tan (below). "Recently, we have received several customers' requests to have BCM. It is important for us to be BCM-ready to ensure **business resilience** and give confidence to our customers."



For more information, please contact the Singapore Business Federation.
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